

Cancellation and Refund Information

- All requests to cancel must be made in writing to IFDA by emailing info@ifda.org.
- All Cancellations will be handled according to the schedule below:
 - o Date Written Notice Received by IFDA Cancellation Fee Is
 - o On or Prior to December 31, 2026 25% of Exhibit Fee
 - o On or After January 1, 2027 100% of Exhibit Fee
- All refunds will be processed after the 2027 IFDA Annual Convention.
- Registration may not be transferred to any future IFDA events.

Policies

Cancellation Policy

IFDA reserves the right to cancel the convention due to circumstances beyond its control. Should circumstances arise that result in the postponement of the convention, registrants will have the option to either receive a full refund or transfer the registration fee to the same program at a future date. IFDA's liability for any cancellation is limited to a refund of the registration fee and shall not extend to any other claims, including, but not limited to: travel expenses, cancellation fees, lost wages, inconvenience, and other related costs.

Liability Waiver

By registering for the IFDA Convention, you agree and acknowledge that you are participating in IFDA events and activities on your own free and intentional will. You acknowledge this freely and knowingly and that you are, as a result, able to participate in IFDA Convention events and hereby assume responsibility for your own well-being.

This acknowledgement includes your guest(s)' participation in any events.

Replacement (Lost) Badges

IFDA convention badges must be worn. If you lose or forget your badge, a replacement badge can be purchased for a \$70 USD fee at the IFDA Registration Desk. If you find a badge, please return it to the IFDA Registration Desk. An IFDA Annual Convention badge is required at all IFDA events.

Attendee List Policy

By registering for Convention, you acknowledge that your contact information will be included on the attendee list made available to all meeting registrants. If you do not want your contact information included in convention materials, please contact IFDA at 217-525-2000.

Photography/Video Policy

By registering for this event, you consent that photos and videos of you at the event may be published in print or posted online in online photo albums; on photo/video-sharing sites such as YouTube; on social media sites such as Facebook, Twitter, LinkedIn, and Instagram; and in other web-based media at the sole discretion of IFDA.

Americans with Disabilities Act (ADA)

IFDA only uses facilities that are in compliance with the ADA. If you require special assistance while attending the Convention, please visit the IFDA Registration Desk.

Shipping and Packages

In the event Company will be shipping packages to Facility, shipments will not be accepted more than 3 days prior to program start unless special arrangements have been made with Facility. Packages arriving prior to 3 days are subject to refusal or a storage fee may be charged. Facility has no liability for the delivery, security, or condition of the packages. All incoming boxes must be labeled with exhibitor name, Company name, date of event, name of event, and box # of #. Boxes will be shipped to: Hilton Chicago/Oak Brook Hills Resort & Conference Center 3500 Midwest Road Oak Brook, IL 60523 Any alternative arrangements are to be approved by hotel prior to shipping. Group/Customers are responsible for the return shipping on all package. A charge will be applied for receiving and shipping based on amount of packages being shipped to hotel. A Sertifi Credit Card Link will be need to be completed before packages are received and transported. \$300.00 per pallet \$50.00 per crate or display case \$5.00perbox.